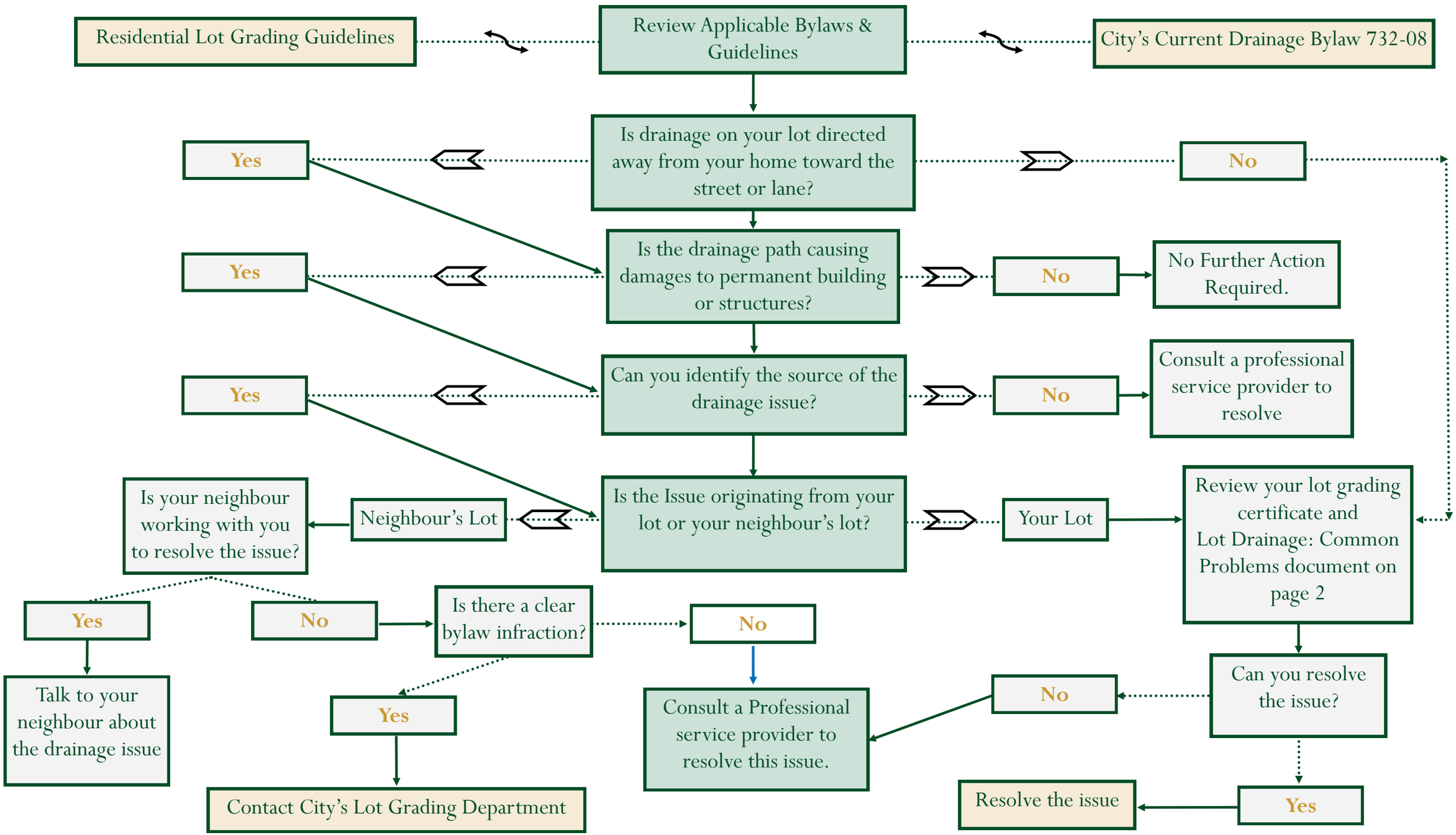GUIDELINES FOR HOMEOWNERS: RESOLVING A LOT DRAINAGE ISSUE