

# Regular Committee of the Whole Meeting Notes



February 20, 2024

Reports and support material for agenda items, along with timestamped links to the corresponding segment of the meeting video, are [available online](#).

## **Connected Community Update**

Administration presented an update on the Connected Community initiative that includes several projects including a citizen call centre, enhancing services and transactions available online, and developing a new City website.

## **Draft Council Policy Regarding Municipal Complaints**

The Committee provided feedback on a draft policy that would guide how the City handles and resolves complaints from residents regarding City services. A revised version of the policy will be presented to Council at a later date for review and approval.

## **Online Registration and Availability of Swimming Lessons**

Administration presented a report detailing options to improve online registration for recreation programming and increasing the availability of swimming lessons. The Committee approved a motion for Administration to prepare a report on the approach, implications, and cost of adding additional registration days for the City's programs.

## **Draft Council Policy Regarding Municipal Complaints**

The Committee provided feedback on a draft policy that would guide how the City handles and resolves complaints from residents regarding City services. A revised version of the policy will be presented to Council at a later date for review and approval.

## **Land Use Bylaw Monitoring Report**

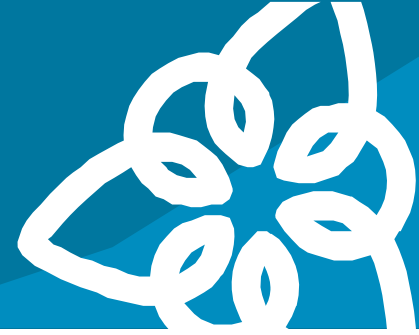
Administration presented a report regarding trends with building and development activity following the City's Land Use Bylaw.

## **Alcohol in the Parks Project**

Administration presented a report with the results of the 2023 pilot project allowing the consumption of alcohol at designated site in Four Seasons Park. The Committee approved a motion for Administration to prepare a report with the feasibility and costs of implementing the program on an ongoing basis or altering parameters such as expanding the program to other parks in Beaumont, or changing the hours.

*Please note: these summaries are not an official record of council meetings. Official minutes are posted online once they*

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*are approved during a subsequent meeting.*